Toledo
5441 W. Hwy 20
Toledo, Oregon

Office Contacts:
541-336-2932
PO Box 357 Toledo, OR 97391
idealministorage@dahldisposalservice.com

Siletz
134 NE Metcalf
Siletz, Oregon
(no office on-site – visit Toledo)

Waldport
235 SW Dahl Ave.
Waldport, Oregon

IMPORTANT NOTICE: PAPERLESS BILLING POLICY

Effective Date: December 1, 2026

Subject: Upcoming Change to Ideal Storage Billing and Communication

Dear Ideal Storage Customer,

Ideal Storage is transitioning to paperless billing and electronic communication effective December 1, 2026. This change will help us reduce paper use, streamline our processes, and make account-related communication more convenient.

To avoid the monthly paper statement fee, please provide a valid email address and authorize Dahl & Dahl, Inc. to send electronic communications regarding your Ideal Storage account, including applicable invoices, statements, notices, and other account-related communications.

What you need to know
Beginning February 1st, 2027, customers who choose to continue receiving paper statements will be charged a $5 paper statement fee per month. This fee will be added to the customer's monthly bill.

Change to Online Payments
We are also transitioning away from our current online bill pay system. Our new customer portal will be accessible through the Ideal Storage website at idealministorage.com. Please visit the website to access the payment option and re-enroll in automatic payments. If you're currently enrolled in automatic payments through our current billing system, November will be the last month payments will process under the old online bill pay system. Instructions for registering and enrolling in automatic payments are available on our website, idealministorage.com.

Please verify your contact information and select your preference below.
Complete the response section and return it to Ideal Storage or contact us to update your information and provide your authorization. Please ensure your email address is written clearly. You may also call us at 541-336-2932 or email this form to idealministorage@dahldisposalservice.com to update your information.

Thank you for your attention to this change. We appreciate your business and look forward to continuing to serve you.

Sincerely,

Dahl & Dahl, Inc. Customer Service Team,
on behalf of Ideal Storage

CUSTOMER RESPONSE — IDEAL STORAGE PAPERLESS BILLING

Customer Name: _____ Unit Number: _____

Phone Number: _____ Email Address: _____

Mailing Address: _____

City, State, ZIP: _____

Please select ONE option:

- ☐ I authorize Dahl & Dahl, Inc. to send email communications regarding my Ideal Storage account, including applicable invoices, statements, notices, and other account-related communications. I understand this is the paperless option.
- ☐ I do not authorize email communications and wish to continue receiving paper statements. I understand that a $5 paper statement fee per month will be added to my monthly bill effective January 1st, 2027.

Customer Signature: _____ Date: _____